Over-the-Air (OTA) functions

Using OTA functions that are available depending on the country, the PCM and vehicle can be updated over the air, such as by using updates or Function on Demand (FoD).

In addition, the vehicle can identify maintenance and repair requirements via Smart Service. This is displayed in My Porsche and in the PCM and transferred to the Porsche partners defined in My Porsche.

A breakdown can be reported and Porsche Assistance contacted using the breakdown call function via the PCM or the Porsche Connect app. Porsche Assistance can identify various problems and remedy these directly, using OTA access if required, or prepare the required repair measures.

ℹ **Information**

You will find more information on the Porsche Connect functions (help videos, Porsche Connect operating instructions and questions & answers) at www.porsche.com/connect and in the "Good to know" app (availability dependent on country).

Update

Download update

Updates are automatically downloaded in the background. All PCM and vehicle functions are fully usable during downloading. The download is paused when the vehicle is switched off and automatically resumed when it is switched on. The download time depends on the connection quality. After completion of the download, the installation can be started.

✓ Data connection is successfully established.
✓ Porsche Connect services and any individual services are activated in My Porsche.
✓ Private mode is deactivated.

▷ Please refer to chapter "Porsche Connect settings" on page 197.

Install update

When ready for installation, a notification of the current update appears once. Please refer to chapter "Notifications" on page 173.

▸ For information on the update or to determine a desired installation time, select 🔲 **Updates** on your home screen.

NOTICE

Usage restrictions during the update.

Readiness for operation is blocked. Displays and vehicle functions (e.g. comfort functions or anti-theft functions) may temporarily be disabled.

▸ Park the vehicle safely.
▸ Follow any requests in the central display, such as exiting the vehicle with all passengers.
▸ Do **not** use the vehicle during the update.
▸ Only use the vehicle after installation.

Only one installation process can be started. This installation process **cannot** be interrupted. The installation time depends on the content of the update. An installed update **cannot** be reversed.

✓ Update successfully downloaded.
✓ Vehicle switched off.
✓ Parking lock and parking brake activated.
✓ Battery charged sufficiently.

ℹ **Information**

The installation time is automatically shifted if the confirmation for installation is missing or with **Install later**.

▸ Confirm installation of the update with **Yes**.
The installation progress is displayed in the central display.
After successful installation, a one-time message will appear in the central display. The vehicle can be fully used again.

Function on Demand (FoD)

Activating Function on Demand (FoD)

✓ The data connection has been successfully established.
✓ Porsche Connect services and any individual services are activated in My Porsche.

1. Purchase the desired FoD service in My Porsche.
After the purchase is complete, a one-off message will appear on the central display. A notification will also appear concerning the FoD service.
Please refer to chapter "Notifications" on page 173.

2. Activate the FoD service in the message or under the notification on the central display (🔲 in the main menu).

Deactivating Function on Demand (FoD)

✓ The data connection has been successfully established.
✓ Porsche Connect services and any individual services are activated in My Porsche.
✓ FoD service has been purchased in My Porsche and activated in the vehicle.
✓ Private mode is deactivated.

▷ Please refer to chapter "Porsche Connect settings" on page 197.

1. Deactivate the desired FoD service in My Porsche.